



Sales and Rental Associate:

Suttons Bay Bikes is looking for a positive, energetic person who loves bikes, adventure, and the outdoors to join our team. We are looking for a Sales and Rental Associate to help with the day to day operations of our sales floor, tours, and rentals.

Our operations fluctuate greatly on a day-to-day basis, so you must be the type of person who is ready to go with the flow and jump in wherever needed to perform a variety of tasks.

This is an exciting career opportunity to be part of a fast-paced and growing company. This position starts immediately and lasts through summer and into the fall. The position can be part time or full-time depending on the candidate.

Job Duties:

- * Guest reservations - booking and coordination of special requests and details
- * Assisting customers with bicycle and equipment sales
- * Greeting and outfitting tour & rental guests
- * Assisting tour & rental guests with route planning, including suggesting winery visits
- * Driving a tour van for tour support, pick-up wine purchases, delivering rental equipment.

About You:

- * Friendly, upbeat individual who is able to work weekends
 - * Demonstrate a passion for bicycling and the outdoors and is excited about the idea of sharing the area with visitors
 - * Ability to turn customer service issues into positive customer experiences
 - * Organized and have the ability to create new systems to streamline operations
 - * Able to work both independently and as a team member, thriving in a dynamic, fast-paced environment
- Miscellaneous Requirements:
- * Must be at least 16 years old
 - * Must have a valid drivers license
 - * Must be able to lift 35 lbs over your head

Schedule & Timing:

- * This is a seasonal position which requires working weekends.
- * Start as early as May and end as late as October. We welcome all applicants who are available mid-June through mid-September.

How to Apply:

- * Send an email to nick@grandtraversebiketours.com and in the body of your email, include a brief paragraph or two that introduces us to you (call it a cover letter if you must, but really, we just want to know a bit about you, your interests, hobbies and passions and why you think you be a good fit for our team!)
- * Attach a 1-page resume outlining your relevant experience & skills (we prefer PDF format, if possible).

Job Types: Full-time, Part-time

Pay: \$15.00 - \$19.00 per hour